

Crushes Manor Clinic will remain open for face to face appointments during the current National lockdown.

Please be assured that we have strict operating guidelines in place regarding contact with patients and cleaning protocols in line with the Chartered Society of Physiotherapy and Public Health England.

When you book your appointment you will be asked the following Covid risk assessment questions:

Have you had Covid-19?

Have you been tested for Covid-19? If yes, when and what was the result?

In the past 7 days, have you or anyone in your household experienced any of these symptoms - fever, new or worsening persistent cough, loss of smell and/or taste?

In the past 14 days have you or anyone in your household been in close contact with a confirmed case of Covid-19?

In the past 14 days have you or anyone in your household travelled to or returned from a country outside the uk? If yes, when and where?

Do you or any member of your household or persons you live with have any underlying medical conditions where you were told to shield?

Please be assured that this is for your safety as well as that of the clinic staff and other members of the public.

If you would prefer a virtual video appointment, these can be offered and will be charged at reduced rates.

*We ask that you **do not** visit the clinic for any reason if you are currently, or have been in the past 7 days, suffering from any Covid-19 symptoms, have been in contact with anyone who has Covid-19 symptoms in the past 14 days or have returned from a country on the governments restricted list in the past 14 days.*

NOTICES FOR PATIENTS

We are maintaining a high level of cleanliness throughout the clinic premises, especially in the reception area and treatment rooms which are being cleaned between patients.

When you arrive, please wait outside and call the phone number on the clinic door to let us know you have arrived. You will be called into the building when the room is clean and ready for you.

Your physio will be wearing ppe as approved for physiotherapists and we would appreciate you wearing a face covering - please bring one with you.

Touch free hand sanitiser is available in the reception which we would ask you to use on

entering and leaving the building.

We are taking contactless payments where possible.

If someone comes with you to your appointment, unless you need them with you as a chaperone, we would ask that they wait outside the building.

Whilst we are doing everything in our power to ensure the clinic premises is a virus free zone, we cannot guarantee this.